

## TERRIER – Limited Time Promotion

This promotion is run by Pentanet Limited (ABN 29 617 506 279) (Pentanet) as a special, limited-time offer. Under this promotion, an eligible customer may claim the offer, as outlined in the Terms & Conditions below.

By submitting your application for service, you are subject to Pentanet's Terms & Conditions of Service, Privacy & Credit Reporting Policy, and the following additional Terms & Conditions for this promotional offer.

The promotional offer is \$20 off per month for 6 months when a 12-month plan is selected on Pentanet Fixed Wireless or Apartment Broadband. The customer must use the code TERRIER on the Pentanet website, or when speaking to a Pentanet CSR, at the time of application.

### Terms & Conditions

1. This promotion is available to service applications received from 8:30 am AWST on Wednesday, 1 November 2023, until 6:30 pm AWST on Sunday, 31 March 2024.
2. This promotion is available to customers meeting the eligibility criteria as outlined below:
  - a. The applicant must be a new customer of Pentanet or an existing customer upgrading from nbn™ or Opticomm to a Fixed Wireless or Apartment Broadband service.
  - b. The applicant must successfully sign up for and activate an eligible Pentanet internet service for a 12-month term.
  - c. The customer must use the code **TERRIER** on the Pentanet website, or when speaking to a Pentanet CSR, at the time of application.
  - d. The Residential Lite, Residential Lite+, Business Lite and Business Lite+ Fixed Wireless plans are not eligible for this promotion.
3. The promotional discount will be redeemed from the first full billing cycle after service activation by crediting the relevant amount per month for the first 6 months.
4. Acceptance of an application is subject to service availability and the credit assessment outcome.
5. Services must be successfully installed and activated prior to the issuance of the credit.
6. Successful applicants cannot decrease their plan speed for the first 6 months from service activation.
7. Applicants may apply for Pentanet's RAC member discount if they meet the eligibility criteria for that individual promotion on the seventh month of their service.
8. Applicants may refer an individual to a Fixed Wireless service to gain a referral bonus of \$25 eGift card using their referral code, which is available in the Pentanet Customer Portal.
9. This offer cannot be used in conjunction with any other Pentanet offer, other than as listed at points 7 and 8.
10. Promotional codes cannot be applied retrospectively.
11. Credit cannot be transferred to another person or redeemed for cash.
12. All pricing is in Australian Dollars and includes GST.
13. Pentanet reserves the right to extend this promotion at any time.
14. Pentanet reserves the right to cancel or change these Terms & Conditions at any time in its sole discretion.