



Return this completed form to receivables@pentanet.com.au.

Section 1 - Account Holder Details

You must be the account holder or fully authorised representative of this account to sign and approve this authorisation request form

Form fields for Section 1: Title, Surname, Given Names, Date of Birth, Account Number

Section 2 - Financial Counsellor Details

Counselling Agency Name ("Authorised Agent")

Form fields for Section 2: Address, Suburb, Postcode, Title, Surname, Given Names, Email Address, Mobile Number, Registration Number

Section 6 - Agreement

I authorise financial counsellor name: _____ or any other financial counsellor at the Authorised Agent to act as my agent to:

- Seek and exchange personal information (including information related to credit, financial affairs or sensitive information about me and my accounts) from Pentanet;
Negotiate and enter into arrangements that are binding on me related to the account/s; and
Act on my behalf until this authority is revoked.

I understand that:

- Standard account notification (including account statements and other prescribed notices) can still be sent to me by Pentanet;
If an agreement is made, my written consent may be required;
Pentanet will rely on the information provided and the declaration and privacy consent previously provided by me to Pentanet;
Pentanet will communicate with my appointed third-party representative via phone, letter, email or other forms of communication as agreed and which may be required and;
This authority can be revoked by contacting Pentanet on 08 9466 2670 or at the address below.

Form fields for signatures and dates: Account Holder Name, Signature, Date, Financial Counsellor Name, Signature, Date

If you are a proposed authorised third party, we collect your personal information in order to be able to contact you as the account holder has requested. If you do not provide the information we request, we may be unable to accept you as an authorised third party.

Our Privacy Policy is available at https://pentanet.com.au/additional-resources/. It covers:

- how you can access the personal information we hold about you and ask for it to be corrected;
how you may complain about a breach of the Australian Privacy Principles or a registered privacy code and how we will deal with your complaint;
how we collect, hold, use and disclose your personal information in more detail.