

# **Subscriber Referral Program**

If you have been given a referral code from a friend, these terms apply to you.

As a Referral Program member you are subject to Pentanet's Terms & Conditions, Privacy Policy (available on our website: <a href="https://www.pentanet.com.au/additional-resources/">https://www.pentanet.com.au/additional-resources/</a>), Gift Sender Terms & Conditions (giftpay.com.au) as well as the following additional Terms & Conditions for our Referral Program.

#### How to earn

To earn a gift card, simply provide your unique referral code to a friend to submit within their neXus or Fixed Wireless service application.

If your friend successfully connects on a neXus or Fixed Wireless contract, you'll both receive a \$25 gift card.

#### **Terms & Conditions**

- 1. Referrers must comply with all current spam laws. If you wish to distribute your referral code via email, this must be done in a personal manner. Bulk email distribution is strongly discouraged. Any distribution of your unique referral code that could constitute unsolicited commercial email or spam under any applicable law or regulation is expressly prohibited and will result in immediate exclusion from the referral code program.
- 2. Referral codes cannot be used in conjunction with any other offer, other than Pentanet's RAC member discount, if the applicant meets the eligibility criteria for that individual promotion.
- 3. Gift cards cannot be transferred to another person or redeemed for cash or credit.
- 4. Gift cards will be issued within 20 business days after the successful service activation has taken place.
- 5. Gift cards will be issued by email to your nominated email address.
- 6. Existing Pentanet customers cannot use the referral code when applying for additional services.
- 7. The referral code must be included in the service application.
- 8. Referral codes cannot be applied retrospectively.
- 9. There is no limit to the number of friends referred.
- 10. Pentanet reserves the right to cancel a Referrers ability to participate in the referral program at any time for any reason and without notification.
- 11. Pentanet reserves the right to cancel our Referral Program or to change these Terms & Conditions at any time in its sole discretion.
- 12. By referring a friend, acting on a referral, using the Referral Program, or otherwise participating in the Program, the referring customer and/or referred friend agree to be bound by these Terms.



# **Professional Referral Program**

If you have been given a referral code by a business, these terms apply to you.

As a Referral Program member or recipient you are subject to Pentanet's Terms & Conditions, Privacy Policy (available on our website: <a href="https://www.pentanet.com.au/additional-resources/">https://www.pentanet.com.au/additional-resources/</a>), Gift Sender Terms & Conditions (giftpay.com.au) as well as the following additional Terms & Conditions for our Referral Program.

#### How to earn

To earn a gift card, simply provide the unique referral code provided to you by a Professional Referral Program member when completing a neXus, Fixed Wireless,  $nbn^{TM}$  or OptiComm service application.

#### Pentanet neXus and Fixed Wireless

If you successfully connect to neXus or Fixed Wireless, you will receive either a \$25 or \$50 gift card depending on the agreement between the Professional Referral Program member and Pentanet.

#### Pentanet nbn™

If you successfully connect to nbn™ on a 6-month fixed-term contract, we will waive your \$29 setup fee.

### Pentanet OptiComm

If you successfully connect to OptiComm, you will receive a \$20 gift card.

## **Terms & Conditions**

- 1. This promotion is available to new Pentanet customers only.
- 2. The referral code must be included in the service application.
- 3. Referral codes cannot be applied retrospectively.
- 4. Gift cards cannot be transferred to another person or redeemed for cash or credit.
- 5. Gift cards will be issued within 20 business days after the successful service activation has taken place.
- 6. Gift cards will be issued by email to your nominated email address.
- 7. Referral codes cannot be used in conjunction with any other offer, other than Pentanet's RAC member discount, if the applicant meets the eligibility criteria for that individual promotion.
- 8. Existing Pentanet customers cannot use the referral code when applying for additional services.
- 9. Pentanet reserves the right to cancel our Referral Program or to change these Terms & Conditions at any time, without notice, in its sole discretion.
- 10. By referring a customer, acting on a referral, using the Referral Program, or otherwise participating in the Program, the referring business and/or referred customer agree to be bound by these Terms.

