



## Residential Services

### Transfer of Ownership Request

Both parties must complete this form and read all terms and conditions prior to signing. Please ensure all information you supply is correct, as providing incorrect information may delay the processing of your transfer request.

Please note:

- There is a \$55 fee for transferring ownership, this is payable by the outgoing customer.
- You must be the account holder or fully authorised representative of this account to sign and approve this transfer of ownership request.

Section 1: Outgoing customer to complete  
(this is the person transferring their service)

#### CONTACT DETAILS

Surname:

First Name:

Mobile Number:

Home/Work Number:

Email Address:

Date of Birth:

#### SERVICES TO BE TRANSFERRED

Account Number:

Service Name:

Service Name:

Service Name:






What date should the transfer of service(s) take effect?

Transfer date relates to all services or accounts listed above. The transfer date cannot be earlier than seven working days from the date that this form is submitted to Pentanet including all required information. If transferring multiple services on different dates, please note the requested transfer date next to each service name.

#### AGREEMENT

On behalf of the outgoing customer, I request Pentanet to transfer the legal responsibility of the services listed above to the incoming customer whose details are included in this form.

I acknowledge that:

-  I will remain liable for all debts incurred on the services listed above prior to the date of transfer;
  -  acceptance of this request by Pentanet is subject to their ordinary credit approval process;
  -  my usage history will be visible to the incoming customer;
  -  I have read and understand all statements made in this application form;
  -  I will not seek to recover any loss I have suffered or may suffer (either directly or indirectly) as a result of this transfer;
- and

I am the account holder or fully authorised representative of this account and am authorised to make this request on behalf of the outgoing customer.

Full Name:

Signature:

Date:

Section 2: Incoming customer to complete  
(this is the person who will be receiving the service)

**STATUS**

Do you have an existing Pentanet account we can use to identify you?

Yes – please provide the account number: \_\_\_\_\_

If you provide an existing account number, you do not need to fill in the section below. We will use the existing account to identify you and establish the new account for the transferred service(s).

No – please complete the section below

**ACCOUNT HOLDER**

Surname: \_\_\_\_\_ First Name: \_\_\_\_\_

Residential Address: \_\_\_\_\_ Postcode: \_\_\_\_\_

Postal Address: \_\_\_\_\_ Postcode: \_\_\_\_\_  
 Tick if same as above

Email Address: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Mobile No: \_\_\_\_\_ Work No: \_\_\_\_\_

**CREDIT ASSESSMENT**

In order to provide you with a service, we are required to perform a credit assessment. To facilitate this, we will share your information with a credit reporting body to obtain credit reporting information. Our credit assessment is conducted in accordance with our [Privacy & Credit Reporting Policy](#). Please provide a copy of your photo ID, accepted forms include:

- Australian Driver's Licence
- Passport
- Photo Card

My photo ID is attached

What is the main source of income you will rely on in order to pay for your Pentanet service?

- Employment (please specify):
  - Permanent Full-Time
  - Permanent Part-Time
  - Casual Full-Time
  - Casual Part-Time
- Centrelink Pension (Aged, Veteran's, Disability Support)
- Superannuation/Annuities
- Investments (Interest, Dividends, Rent, Capital Gains)
- Business/Partnership/Trust Profits
- Other (please specify): \_\_\_\_\_

Centrelink Benefits/Allowance (Austudy, Newstart, Carer, Youth Allowance)

What are your current living arrangements?

- Owner
- Renting privately
- Boarding
- Living with family
- Renting through real estate

**APPOINTMENT OF AN AUTHORISED REPRESENTATIVE (OPTIONAL)**

If you wish to appoint an Authorised Representative to deal with Pentanet Pty Ltd on your behalf, please complete the section below. Please note, when you appoint an Authorised Representative you are giving the person you appoint the authority to deal with us on your behalf as your agent. This means that the Authorised Representative has the power to act and access information as if they were you. This includes making complaints, changing account details or cancelling a service. If you wish, you can specify limitations of your Authorised Representative's rights. This appointment continues until you revoke it in writing.

Surname: \_\_\_\_\_ First Name: \_\_\_\_\_

Address: \_\_\_\_\_ Postcode: \_\_\_\_\_

Email Address: \_\_\_\_\_ Mobile No: \_\_\_\_\_

Limitations of the Authorised Representative's rights (specify anything that your Authorised Representative should **not** be allowed to do on your behalf. If left blank, the Authorised Representative has the power to act as if they were you.):

- Perform billing actions
- Cancel account/services
- Perform support actions
- Make a complaint
- Make purchases

## AGREEMENT

### Important Information

- 🏠 Before agreeing to take over the ownership of the above services, you should satisfy yourself of the details of the services including pricing, contract term and plan information. You may want to contact the outgoing customer to discuss this.
- 🏠 To discuss your pricing options after the transfer has taken place please contact Pentanet on 08 9466 2670
- 🏠 The services listed above will be transferred along with any additional products attached to those services.

As the incoming customer, I request Pentanet to transfer the legal responsibility of the services listed above from the outgoing customer, whose details appear in this form to me, the incoming customer.

### I agree that:

- 🏠 if Pentanet accepts this request, the above services will be provided by Pentanet to me, the incoming customer, in accordance with its standard terms and conditions;
- 🏠 acceptance of this request by Pentanet is subject to their ordinary credit approval process;
- 🏠 I have read, understood and agreed to the terms and conditions of Pentanet for the services being transferred to me (available online [www.pentanet.com.au](http://www.pentanet.com.au));
- 🏠 I understand I must fulfil all obligations imposed upon the current owner under the existing contract for the services;
- 🏠 I have read and understand all statements made in this application form;
- 🏠 I will be taking over the services listed above including any and all applicable contracts and that the nominated services will be transferred to my account with the same structure and set up as they currently have;
- 🏠 I will be liable for all debts incurred on the services listed above from the date of transfer;
- 🏠 I will not seek to recover loss I have suffered or may suffer (either directly or indirectly) as a result of the transfer.
- 🏠 I make this request as the incoming customer.

Full Name:

Signature:

Date:

Submit your transfer request via:

- 🏠 Post to Pentanet, 2/8 Corbusier Place, Balcatta WA 6021 or;
- 🏠 Email to [info@pentanet.com.au](mailto:info@pentanet.com.au)