






**Pentanet LBN**  
 Residential Service Application

ACCOUNT HOLDER			
Surname:		First Name:	
Service Address:		Postcode:	
Residential Address: <input type="checkbox"/> Tick if same as above		Postcode:	
Postal Address: <input type="checkbox"/> Tick if same as above		Postcode:	
Email Address:		Date of Birth:	
Mobile No:		Work No:	
SETUP			
How soon would you like us to connect your service? <input type="checkbox"/> As soon as possible <input type="checkbox"/> On this date:			
CONTRACT			
<input type="checkbox"/> Month-to-month \$95 setup fee		<input type="checkbox"/> 12-month No setup fee	<input type="checkbox"/> 24-month No setup fee
EQUIPMENT			
<input type="checkbox"/> I'll provide my own	<input type="checkbox"/> \$145 TP-Link VR1600v modem router <small>Included in 24-month contracts</small>	<input type="checkbox"/> \$195 AmpliFi Mesh extender	
<input type="checkbox"/> \$229 AmpliFi Instant router	<input type="checkbox"/> \$245 AmpliFi HD router	<input type="checkbox"/> \$409 AmpliFi Instant Package <small>Includes: 1 x Instant &amp; 1 x Mesh Extender</small>	
<input type="checkbox"/> \$419 AmpliFi Package <small>Includes: 1 x HD router &amp; 1 x Mesh extender</small>	<input type="checkbox"/> \$595 AmpliFi Package <small>Includes: 1 x HD router &amp; 2 x Mesh extenders</small>	<input type="checkbox"/> \$639 AmpliFi Premium Package <small>Includes: 1 x HD router, 1 x Instant router &amp; 1 x Mesh extender</small>	
WI-FI SETUP SERVICE (OPTIONAL)			
Need some help setting up your home network? Our Customer Success Specialist can assist. They'll set up your equipment, connect devices and ensure your service is running smoothly. Please note, service availability is limited. If we are unable to visit your location, we'll be in touch to discuss other options.			
<input type="checkbox"/> <b>\$99 Omega Package</b> Set up and optimisation of Wi-Fi network Double check wireless security Connect 3 devices to Wi-Fi network	<input type="checkbox"/> <b>\$199 Beta Package</b> Set up and optimisation of Wi-Fi network Wireless security check Troubleshoot slow speeds on devices Connect 5 devices to Wi-Fi network	<input type="checkbox"/> <b>\$299 Alpha Package</b> Set up and optimisation of Wi-Fi network Wireless security check Troubleshoot slow speeds on devices Connect all devices to Wi-Fi network including smart TV, media player devices, printers, game consoles, etc.	
DELIVERY			
How should we get your equipment to you? <input type="checkbox"/> I'll collect from Balcatta office (Free) <input type="checkbox"/> Please post to me (\$15)			
If post, where should we send it to? <input type="checkbox"/> Service address <input type="checkbox"/> Other (please specify):			
PLAN			
Selection	Monthly charge	Monthly data allowance	Speed tier
<input type="checkbox"/>	\$59	Unlimited	Basic LBNCo tier 12/1
<input type="checkbox"/>	\$79	Unlimited	Standard LBNCo tier 25/5
<input type="checkbox"/>	\$89	Unlimited	Standard Plus LBNCo tier 50/20
<input type="checkbox"/>	\$99	Unlimited	Premium LBNCo tier 100/40
<input type="checkbox"/>	\$139	Unlimited	Premium Plus LBNCo tier 250/100

## CREDIT ASSESSMENT

In order to provide you with a service, we are required to perform a credit assessment. To facilitate this, we will share your information with a credit reporting body to obtain credit reporting information. Our credit assessment is conducted in accordance with our [Privacy & Credit Reporting Policy](#). Please provide a copy of your photo ID, accepted forms include:

-  Australian Driver's Licence
-  Passport
-  Photo Card

My photo ID is attached

What is the main source of income you will rely on in order to pay for your Pentanet service?

- |   |   |
|---|---|
| <input type="checkbox"/> Employment (please specify): | <input type="checkbox"/> Centrelink Pension (Aged, Veteran's, Disability Support) |
| <input type="checkbox"/> Permanent Full-Time          | <input type="checkbox"/> Superannuation/Annuities                                 |
| <input type="checkbox"/> Permanent Part-Time          | <input type="checkbox"/> Investments (Interest, Dividends, Rent, Capital Gains)   |
| <input type="checkbox"/> Casual Full-Time             | <input type="checkbox"/> Business/Partnership/Trust Profits                       |
| <input type="checkbox"/> Casual Part-Time             | <input type="checkbox"/> Other (please specify):                                  |

Centrelink Benefits/Allowance (Austudy, Newstart, Carer, Youth Allowance)

What are your current living arrangements?

- |  |   |
|--|---|
| <input type="checkbox"/> Owner                       | <input type="checkbox"/> Renting privately  |
| <input type="checkbox"/> Boarding                    | <input type="checkbox"/> Living with family |
| <input type="checkbox"/> Renting through real estate |   |

## APPOINTMENT OF AN AUTHORISED REPRESENTATIVE (OPTIONAL)

If you wish to appoint an Authorised Representative to deal with Pentanet Pty Ltd on your behalf, please complete the section below. Please note, when you appoint an Authorised Representative you are giving the person you appoint the authority to deal with us on your behalf as your agent. This means that the Authorised Representative has the power to act and access information as if they were you. This includes making complaints, changing account details or cancelling a service. If you wish, you can specify limitations of your Authorised Representative's rights. This appointment continues until you revoke it in writing.

Surname:

First Name:

Address:

Postcode:

Email Address:

Mobile No:

Limitations of the Authorised Representative's rights (specify anything that your Authorised Representative should **not** be allowed to do on your behalf. If left blank, the Authorised Representative has the power to act as if they were you.):

- |  |  |
|--|--|
| <input type="checkbox"/> Perform billing actions | <input type="checkbox"/> Cancel account/services |
| <input type="checkbox"/> Perform support actions | <input type="checkbox"/> Make a complaint        |
| <input type="checkbox"/> Make purchases          |  |




## PROMOTION/REFERRAL CODE (OPTIONAL)

Enter a current Pentanet promotional code below:

Code:

## TERMS & CONDITIONS

By completing the declaration below, I certify that I have read, understood and agree to:

-  [Pentanet's Terms & Conditions](#)
-  the [Critical Information Summary \(CIS\)](#) applicable to my plan; and
-  the [Key Facts Sheet \(KFS\)](#) applicable to my plan.

I agree to abide by the Terms & Conditions of Pentanet Pty Ltd. I understand the internet service I am subscribing to, and the restrictions, limits, charges and other features of it. I confirm the information provided in this application is true and correct at the time of application.

Full Name:

Signature:

Date:

Submit your application via:

-  Post to Pentanet, 2/8 Corbusier Place, Balcatta WA 6021; or
-  Email to [info@pentanet.com.au](mailto:info@pentanet.com.au)