






PentaMAX

Residential Service Application

ACCOUNT HOLDER			
Surname:		First Name:	
Service Address:		Postcode:	
Residential Address: <input type="checkbox"/> Tick if same as above		Postcode:	
Postal Address: <input type="checkbox"/> Tick if same as above		Postcode:	
Email Address:		Date of Birth:	
Mobile No:		Work No:	
BUILDING			
Building Type: <input type="checkbox"/> Single Storey <input type="checkbox"/> Two Storey <input type="checkbox"/> Multi Storey			
Roof Type: <input type="checkbox"/> Tile <input type="checkbox"/> Colorbond <input type="checkbox"/> Concrete Slab <input type="checkbox"/> Other (please describe):			
CONTRACT			
<input type="checkbox"/> Month-to-month \$499 setup fee	<input type="checkbox"/> 12-month \$199 setup fee	<input type="checkbox"/> 24-month \$99 setup fee	<input type="checkbox"/> 36-month \$0 setup fee
EQUIPMENT			
<input type="checkbox"/> I'll provide my own	<input type="checkbox"/> \$145 TP-Link VR1600v modem router	<input type="checkbox"/> \$195 AmpliFi Mesh extender	
<input type="checkbox"/> \$229 AmpliFi Instant router	<input type="checkbox"/> \$245 AmpliFi HD router	<input type="checkbox"/> \$409 AmpliFi Instant Package Includes: 1 x Instant & 1 x Mesh Extender	
<input type="checkbox"/> \$419 AmpliFi Package Includes: 1 x HD router & 1 x Mesh extender	<input type="checkbox"/> \$595 AmpliFi Package Includes: 1 x HD router & 2 x Mesh extenders	<input type="checkbox"/> \$639 AmpliFi Premium Package Includes: 1 x HD router, 1 x Instant router & 1 x Mesh extender	
PLAN			
Selection	Monthly charge	Monthly data allowance	Speed tier
<input type="checkbox"/>	\$179	Unlimited	150Mbps/150Mbps
<input type="checkbox"/>	\$249	Unlimited	250Mbps/250Mbps
<input type="checkbox"/>	\$499	Unlimited	500Mbps/500Mbps
WI-FI SETUP SERVICE (OPTIONAL)			
Need some help setting up your home network? Our Customer Success Specialist can assist. They'll set up your equipment, connect devices and ensure your service is running smoothly. Please note, service availability is limited. If we are unable to visit your location, we'll be in touch to discuss other options.			
<input type="checkbox"/> \$99 Omega Package Set up and optimisation of Wi-Fi network Double check wireless security Connect 3 devices to Wi-Fi network	<input type="checkbox"/> \$199 Beta Package Set up and optimisation of Wi-Fi network Wireless security check Troubleshoot slow speeds on devices Connect 5 devices to Wi-Fi network	<input type="checkbox"/> \$299 Alpha Package Set up and optimisation of Wi-Fi network Wireless security check Troubleshoot slow speeds on devices Connect all devices to Wi-Fi network including smart TV, media player devices, printers, game consoles, etc.	

CREDIT ASSESSMENT

In order to provide you with a service, we are required to perform a credit assessment. To facilitate this, we will share your information with a credit reporting body to obtain credit reporting information. Our credit assessment is conducted in accordance with our [Privacy & Credit Reporting Policy](#). Please provide a copy of your photo ID, accepted forms include:

-  Australian Driver's Licence
-  Passport
-  Photo Card

My photo ID is attached

What is the main source of income you will rely on in order to pay for your Pentanet service?

- | | |
|---|---|
| <input type="checkbox"/> Employment (please specify): | <input type="checkbox"/> Centrelink Pension (Aged, Veteran's, Disability Support) |
| <input type="checkbox"/> Permanent Full-Time | <input type="checkbox"/> Superannuation/Annuities |
| <input type="checkbox"/> Permanent Part-Time | <input type="checkbox"/> Investments (Interest, Dividends, Rent, Capital Gains) |
| <input type="checkbox"/> Casual Full-Time | <input type="checkbox"/> Business/Partnership/Trust Profits |
| <input type="checkbox"/> Casual Part-Time | <input type="checkbox"/> Other (please specify): |
- Centrelink Benefits/Allowance (Austudy, Newstart, Carer, Youth Allowance)

What are your current living arrangements?

- | | |
|--|---|
| <input type="checkbox"/> Owner | <input type="checkbox"/> Renting privately |
| <input type="checkbox"/> Boarding | <input type="checkbox"/> Living with family |
| <input type="checkbox"/> Renting through real estate | |

APPOINTMENT OF AN AUTHORISED REPRESENTATIVE (OPTIONAL)

If you wish to appoint an Authorised Representative to deal with Pentanet Pty Ltd on your behalf, please complete the section below. Please note, when you appoint an Authorised Representative you are giving the person you appoint the authority to deal with us on your behalf as your agent. This means that the Authorised Representative has the power to act and access information as if they were you. This includes making complaints, changing account details or cancelling a service. If you wish, you can specify limitations of your Authorised Representative's rights. This appointment continues until you revoke it in writing.

Surname:

First Name:

Address:

Postcode:

Email Address:

Mobile No:

Limitations of the Authorised Representative's rights (specify anything that your Authorised Representative should **not** be allowed to do on your behalf. If left blank, the Authorised Representative has the power to act as if they were you.):

- | | |
|--|--|
| <input type="checkbox"/> Perform billing actions | <input type="checkbox"/> Cancel account/services |
| <input type="checkbox"/> Perform support actions | <input type="checkbox"/> Make a complaint |
| <input type="checkbox"/> Make purchases | |



PROMOTION/REFERRAL CODE (OPTIONAL)

Enter a current Pentanet promotional code below.

Code:

TERMS & CONDITIONS

By completing the declaration below, I certify that I have read, understood and agree to:

-  [Pentanet's Terms & Conditions](#); and
-  the [Critical Information Summary \(CIS\)](#) applicable to my plan.

I agree to abide by the Terms & Conditions of Pentanet Pty Ltd. I understand the internet service I am subscribing to, and the restrictions, limits, charges and other features of it. I confirm the information provided in this application is true and correct at the time of application.

Full Name:

Signature:

Date:

Submit your application via:

-  Post to Pentanet, 2/8 Corbusier Place, Balcatta WA 6021 or;
-  Email to info@pentanet.com.au