

Pentanet - Apartment Broadband Service Application

Primary Account Holder

Title	Surname	Given Names		
<input type="text"/>	<input type="text"/>	<input type="text"/>		
Service Address:			Suburb	Postcode
<input type="text"/>			<input type="text"/>	<input type="text"/>
Mailing Address - Same as above <input type="checkbox"/> (Please select if same as above)			Suburb	Postcode
<input type="text"/>			<input type="text"/>	<input type="text"/>
Email Address	Mobile Number	Home/Work Number	Date of Birth	
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	

Setup

How soon would you like us to connect your service? As soon as possible On this date: _____

Contract Term - Please select below term

- Month-to-month** - No setup fee
 12-month - No setup fee
 24-month - No setup fee

Equipment - Please select below equipment if required

- | | | |
|---|--|---|
| <input type="checkbox"/> I'll provide my own modem/router | <input type="checkbox"/> \$299 AmpliFi HD Router | <input type="checkbox"/> \$199 AmpliFi Mesh WiFi Extender |
| <input type="checkbox"/> \$145 TP-Link VR1600v Modem Router
(Included in 24 month contracts) | <input type="checkbox"/> \$639 AmpliFi Mesh Bundle | <input type="checkbox"/> \$235 AmpliFi Instant Router |
| | <input type="checkbox"/> \$639 AmpliFi Mesh Bundle | <input type="checkbox"/> \$409 AmpliFi Instant Router Kit |

For more information on the products available visit <https://pentanet.com.au/shop/>

WiFi Setup Service (Optional)

Need some help setting up your home network? Our Customer Success Specialist can assist. They'll set up your equipment, connect devices and ensure your service is running smoothly. Please note, service availability is limited. If we are unable to visit your location, we'll be in touch to discuss other options.

- | | | |
|---|--|---|
| <input type="checkbox"/> \$99 Omega Package
<input type="checkbox"/> Set up and optimisation of Wi-Fi network
<input type="checkbox"/> Double check wireless security
<input type="checkbox"/> Connect 3 devices to Wi-Fi network | <input type="checkbox"/> \$199 Beta Package
<input type="checkbox"/> Set up and optimisation of Wi-Fi network
<input type="checkbox"/> Wireless security check
<input type="checkbox"/> Troubleshoot slow speeds on devices
<input type="checkbox"/> Connect 5 devices to Wi-Fi network | <input type="checkbox"/> \$299 Alpha Package
<input type="checkbox"/> Set up and optimisation of Wi-Fi network
<input type="checkbox"/> Wireless security check
<input type="checkbox"/> Troubleshoot slow speeds on devices
<input type="checkbox"/> Connect all devices to Wi-Fi network including smart TV, media player devices, printers, game consoles, etc. |
|---|--|---|

Equipment Delivery - How should we get your equipment to you?

For new installations, we'll bring your equipment to you. If this isn't a new installation, how should we get your equipment to you?




- (Free)** - I will collect from Pentanet in Balcatta
 \$15 - Post to service address
 \$15 - Post to mailing address
 \$15 - Post to other address (please specify)

Plan

Selection	Monthly charge	Monthly data allowance	Speed tier
<input type="checkbox"/>	\$77	Unlimited	Villa tier 50/50
<input type="checkbox"/>	\$99	500GB + Unlimited	Highrise tier 100/100
<input type="checkbox"/>	\$149	Unlimited	Skyscraper tier 200/200

Credit Assessment

In order to provide you with a service, we are required to perform a credit assessment. To facilitate this, we will share your information with a credit reporting body to obtain credit reporting information. Our credit assessment is conducted in accordance with our [Privacy & Credit Reporting Policy](#). Please provide a copy of your photo ID, accepted forms include:

-  Australian Driver's Licence
-  Passport
-  Photo Card

My photo ID is attached

What is the main source of income you will rely on in order to pay for your Pentanet service?

- Employment (please specify):
 - Permanent Full-Time
 - Permanent Part-Time
 - Casual Full-Time
 - Casual Part-Time
- Centrelink Pension (Aged, Veteran's, Disability Support)
- Superannuation/Annuities
- Investments (Interest, Dividends, Rent, Capital Gains)
- Business/Partnership/Trust Profits
- Other (please specify):
- Centrelink Benefits/Allowance (Austudy, Newstart, Carer, Youth Allowance)

What are your current living arrangements?

- Owner
- Living with family
- Renting through real estate
- Renting privately
- Boarding

Appointment of an authorised representative (Optional)

If you wish to appoint an Authorised Representative to deal with Pentanet Pty Ltd on your behalf, please complete the section below. Please note, when you appoint an Authorised Representative you are giving the person you appoint the authority to deal with us on your behalf as your agent. This means that the Authorised Representative has the power to act and access information as if they were you. This includes making complaints, changing account details or cancelling a service. If you wish, you can specify limitations of your Authorised Representative's rights. This appointment continues until you revoke it in writing.

Title Surname Given Names

Residential Address: Suburb Postcode:

Email Address: Mobile Number:

Limitations of the authorised representative's rights (specify anything that your Authorised Representative should **not** be allowed to do on your behalf. If left blank, the Authorised Representative has the power to act as if they were you.):

- Perform billing actions
- Perform support actions
- Cancel account/services
- Make purchases
- Make a complaint

Promotion or Referral Code

Promotional Code: Referral Code:

Terms & Conditions

By completing the declaration below, I certify that I have read, understood and agree to:

-  [Pentanet's Terms & Conditions](#)
-  the [Critical Information Summary \(CIS\)](#) applicable to my plan; and

I agree to abide by the Terms & Conditions of Pentanet Pty Ltd. I understand the internet service I am subscribing to, and the restrictions, limits, charges and other features of it. I confirm the information provided in this application is true and correct at the time of application.

Full Name Signature Date

Submit your application via:

-  Post to Pentanet, 2/8 Corbusier Place, Balcatta WA 6021; or
-  Email to support@pentanet.com.au