

Pentanet nbn™ - Residential Service Application

Primary Account Holder

| | | | | |
|---|----------------------|----------------------|----------------------|----------------------|
| Title | Surname | Given Names | | |
| <input type="text"/> | <input type="text"/> | <input type="text"/> | | |
| Service Address: | | | Suburb | Postcode |
| <input type="text"/> | | | <input type="text"/> | <input type="text"/> |
| Mailing Address - Same as above <input type="checkbox"/> (Please select if same as above) | | | Suburb | Postcode |
| <input type="text"/> | | | <input type="text"/> | <input type="text"/> |
| Email Address | Mobile Number | Home/Work Number | Date of Birth | |
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | |

Setup

How soon would you like us to connect your service? As soon as possible On this date:
 Do you have an existing internet service with another provider at this address? Yes No
 Do you have an existing telephone service with another provider at this address? Yes No
 If yes, please provide us with the existing or currently connected number, if you don't know the number you can skip this step.
 Telephone number:

Contract Term - Please select below term

- Month-to-month** - \$99 setup fee **6-month** - \$29 setup fee **12-month** - No setup fee












Equipment - Please tick select below equipment if required

- I'll provide my own modem/router
- \$145** TP-Link VR1600v Modem Router **\$199** AmpliFi Mesh WiFi Extender
- \$299** AmpliFi HD Router **\$235** AmpliFi Instant Router
- \$639** AmpliFi Mesh Bundle **\$409** AmpliFi Instant Router Kit

For more information on the products available visit <https://pentanet.com.au/shop/>

WiFi Setup Service (Optional)

Need some help setting up your home network? Our Customer Success Specialist can assist. They'll set up your equipment, connect devices and ensure your service is running smoothly. Please note, service availability is limited. If we are unable to visit your location, we'll be in touch to discuss other options.

- | | | |
|--|--|---|
| <input type="checkbox"/> \$99 Omega Package <ul style="list-style-type: none">  Set up and optimisation of Wi-Fi network  Double check wireless security  Connect 3 devices to Wi-Fi network | <input type="checkbox"/> \$199 Beta Package <ul style="list-style-type: none">  Set up and optimisation of Wi-Fi network  Wireless security check  Troubleshoot slow speeds on devices  Connect 5 devices to Wi-Fi network | <input type="checkbox"/> \$299 Alpha Package <ul style="list-style-type: none">  Set up and optimisation of Wi-Fi network  Wireless security check  Troubleshoot slow speeds on devices  Connect all devices to Wi-Fi network including smart TV, media player devices, printers, game consoles, etc. |
|--|--|---|

Equipment Delivery - How should we get your equipment to you?




- (Free)** I will collect from Pentanet in Balcatta **\$15** - Post to mailing address
- \$15** - Post to service address **\$15** - Post to other address (please specify)

Plan

| Selection | Monthly charge | Monthly data allowance (On Peak + Off Peak) | Speed tier |
|--------------------------|----------------|--|-----------------------------------|
| <input type="checkbox"/> | \$69 | Unlimited | Standard nbn™ tier 25 |
| <input type="checkbox"/> | \$75 | 500GB + Unlimited | Standard Plus nbn™ tier 50 |
| <input type="checkbox"/> | \$79 | Unlimited | |
| <input type="checkbox"/> | \$89 | 500GB + Unlimited | Premium nbn™ tier 100 |
| <input type="checkbox"/> | \$99 | Unlimited | |

Credit Assessment

In order to provide you with a service, we are required to perform a credit assessment. To facilitate this, we will share your information with a credit reporting body to obtain credit reporting information. Our credit assessment is conducted in accordance with our [Privacy & Credit Reporting Policy](#). Please provide a copy of your photo ID, accepted forms include:

-  Australian Driver's Licence
-  Passport
-  Photo Card

My photo ID is attached

What is the main source of income you will rely on in order to pay for your Pentanet service?

- Employment (please specify):
 - Permanent Full-Time
 - Permanent Part-Time
 - Casual Full-Time
 - Casual Part-Time
- Centrelink Pension (Aged, Veteran's, Disability Support)
- Superannuation/Annuities
- Investments (Interest, Dividends, Rent, Capital Gains)
- Business/Partnership/Trust Profits
- Other (please specify):
- Centrelink Benefits/Allowance (Austudy, Newstart, Carer, Youth Allowance)

What are your current living arrangements?

- Owner
- Living with family
- Renting through real estate
- Renting privately
- Boarding

Appointment of an authorised representative (Optional)

If you wish to appoint an Authorised Representative to deal with Pentanet Pty Ltd on your behalf, please complete the section below. Please note, when you appoint an Authorised Representative you are giving the person you appoint the authority to deal with us on your behalf as your agent. This means that the Authorised Representative has the power to act and access information as if they were you. This includes making complaints, changing account details or cancelling a service. If you wish, you can specify limitations of your Authorised Representative's rights. This appointment continues until you revoke it in writing.

| | | |
|----------------------|----------------------|----------------------|
| Title | Surname | Given Names |
| <input type="text"/> | <input type="text"/> | <input type="text"/> |
| Residential Address: | Suburb | Postcode: |
| <input type="text"/> | <input type="text"/> | <input type="text"/> |
| Email Address: | Mobile Number: | |
| <input type="text"/> | <input type="text"/> | |

Limitations of the authorised representative's rights (specify anything that your Authorised Representative should **not** be allowed to do on your behalf. If left blank, the Authorised Representative has the power to act as if they were you.):

- Perform billing actions
- Perform support actions
- Cancel account/services
- Make purchases
- Make a complaint

Promotion or Referral Code

| | |
|----------------------|----------------------|
| Promotional Code: | Referral Code: |
| <input type="text"/> | <input type="text"/> |

Terms & Conditions

By completing the declaration below, I certify that I have read, understood and agree to:

-  [Pentanet's Terms & Conditions](#)
-  the [Critical Information Summary \(CIS\)](#) applicable to my plan; and
-  the [Key Facts Sheet \(KFS\)](#) applicable to my plan.

I agree to abide by the Terms & Conditions of Pentanet Pty Ltd. I understand the internet service I am subscribing to, and the restrictions, limits, charges and other features of it. I confirm the information provided in this application is true and correct at the time of application.

| | | |
|----------------------|----------------------|----------------------|
| Full Name: | Signature | Date |
| <input type="text"/> | <input type="text"/> | <input type="text"/> |

Submit your application via:

-  Post to Pentanet, 2/8 Corbusier Place, Balcatta WA 6021; or
-  Email to support@pentanet.com.au