

## Pentanet nbn™ - Seniors Service Application

### Primary Account Holder

Title  Surname  Given Names

Service Address:  Suburb  Postcode

Mailing Address - Same as above  (Please select if same as above)  Suburb  Postcode

Email Address  Mobile Number  Home/Work Number  Date of Birth

### Setup

How soon would you like us to connect your service?  As soon as possible  On this date:

Do you have an existing internet service with another provider at this address?  Yes  No

Do you have an existing telephone service with another provider at this address?  Yes  No

If yes, please provide us with the existing or currently connected number, if you don't know the number you can skip this step.

Telephone number:

### Contract Term - Please select below term

- Month-to-month** - \$99 setup fee  **6-month** - \$29 setup fee  **12-month** - No setup fee












### Equipment - Please select below equipment if required

- I'll provide my own modem/router
- \$145** TP-Link VR1600v Modem Router  **\$199** AmpliFi Mesh WiFi Extender
- \$299** AmpliFi HD Router  **\$235** AmpliFi Instant Router
- \$639** AmpliFi Mesh Bundle

For more information on the products available visit <https://pentanet.com.au/shop/>

### WiFi Setup Service (Optional)

Need some help setting up your home network? Our Customer Success Specialist can assist. They'll set up your equipment, connect devices and ensure your service is running smoothly. Please note, service availability is limited. If we are unable to visit your location, we'll be in touch to discuss other options.

- |  |  |   |
|--|--|---|
| <p><input type="checkbox"/> <b>\$99 Omega Package</b></p> <ul style="list-style-type: none"> <li> Set up and optimisation of Wi-Fi network</li> <li> Double check wireless security</li> <li> Connect 3 devices to Wi-Fi network</li> </ul> | <p><input type="checkbox"/> <b>\$199 Beta Package</b></p> <ul style="list-style-type: none"> <li> Set up and optimisation of Wi-Fi network</li> <li> Wireless security check</li> <li> Troubleshoot slow speeds on devices</li> <li> Connect 5 devices to Wi-Fi network</li> </ul> | <p><input type="checkbox"/> <b>\$299 Alpha Package</b></p> <ul style="list-style-type: none"> <li> Set up and optimisation of Wi-Fi network</li> <li> Wireless security check</li> <li> Troubleshoot slow speeds on devices</li> <li> Connect all devices to Wi-Fi network including smart TV, media player devices, printers, game consoles, etc.</li> </ul> |
|--|--|---|

### Equipment Delivery - How should we get your equipment to you?




- (Free)** I will collect from Pentanet in Balcatta
- \$15** - Post to service address  **\$15** - Post to mailing address
- \$15** - Post to other address (please specify)

### Seniors Plan

Selection	Monthly charge	Monthly data allowance (On Peak + Off Peak)	Speed tier
<input type="checkbox"/>	<b>\$55</b>	200GB + Unlimited	<b>Basic nbn™ tier 12</b>

## Credit Assessment

In order to provide you with a service, we are required to perform a credit assessment. To facilitate this, we will share your information with a credit reporting body to obtain credit reporting information. Our credit assessment is conducted in accordance with our [Privacy & Credit Reporting Policy](#). Please provide a copy of your photo ID, accepted forms include:

-  Australian Driver's Licence
-  Passport
-  Photo Card

### My photo ID is attached

What is the main source of income you will rely on in order to pay for your Pentanet service?

- Employment (please specify):
  - Permanent Full-Time
  - Permanent Part-Time
  - Casual Full-Time
  - Casual Part-Time
- Centrelink Pension (Aged, Veteran's, Disability Support)
- Superannuation/Annuities
- Investments (Interest, Dividends, Rent, Capital Gains)
- Business/Partnership/Trust Profits
- Other (please specify):
- Centrelink Benefits/Allowance (Austudy, Newstart, Carer, Youth Allowance)

What are your current living arrangements?

- Owner
- Living with family
- Renting through real estate
- Renting privately
- Boarding

## Appointment of an authorised representative (Optional)

If you wish to appoint an Authorised Representative to deal with Pentanet Limited on your behalf, please complete the section below. Please note, when you appoint an Authorised Representative you are giving the person you appoint the authority to deal with us on your behalf as your agent. This means that the Authorised Representative has the power to act and access information as if they were you. This includes making complaints, changing account details or cancelling a service. If you wish, you can specify limitations of your Authorised Representative's rights. This appointment continues until you revoke it in writing.

Title	Surname	Given Names
<input type="text"/>	<input type="text"/>	<input type="text"/>
Residential Address:	Suburb	Postcode:
<input type="text"/>	<input type="text"/>	<input type="text"/>
Email Address:	Mobile Number:	
<input type="text"/>	<input type="text"/>	

Limitations of the authorised representative's rights (specify anything that your Authorised Representative should **not** be allowed to do on your behalf. If left blank, the Authorised Representative has the power to act as if they were you.):


- Perform billing actions
- Perform support actions
- Cancel account/services
- Make purchases
- Make a complaint

## Promotion or Referral Code

Promotional Code:	Referral Code:
<input type="text"/>	<input type="text"/>

## Terms & Conditions

By completing the declaration below, I certify that I have read, understood and agree to:

-  [Pentanet's Terms & Conditions](#)
-  the [Critical Information Summary \(CIS\)](#) applicable to my plan; and
-  the [Key Facts Sheet \(KFS\)](#) applicable to my plan.

I agree to abide by the Terms & Conditions of Pentanet Limited. I understand the internet service I am subscribing to, and the restrictions, limits, charges and other features of it. I confirm the information provided in this application is true and correct at the time of application.

<b>Full Name</b>	<b>Signature</b>	<b>Date</b>
<input type="text"/>	<input type="text"/>	<input type="text"/>

Submit your application via:

-  Post to Pentanet, 2/8 Corbusier Place, Balcatta WA 6021; or
-  Email to [support@pentanet.com.au](mailto:support@pentanet.com.au)