



For transparency, we have listed all possible additions that may be required for installation of the Pentanet LBNCo service. We will always inform you of any additional charges that may apply prior to installation.

The following fees may apply for LBNCo services:

Item/Parameters	Cost
Setup fee (month to month contracts only)	\$89
Order withdrawal charge (for cancellation of order prior to provisioning)	\$99
New development charge	\$330
Early Termination Charge	\$99
Fibre Service Activation Fee (where onsite attendance is required)	\$110
Onsite attendance during a business day - No fault found	\$149
Onsite attendance outside business hours	\$270
Labour (Business Day) 15-minute increments	\$33
Labour (Non-Business Day) 15-minute increments	\$54